

Paragon Software Case Study

Hard Disk Manager

Technician License (HDMTL)



BOISE STATE
UNIVERSITY

TRiO
ETS AND UPWARD BOUND

Organization:

Boise State University
TRiO Educational
Talent Search and
TRiO Upward Bound
Program

Industry:

Higher Education

Organization Size:

15 employees

Key Challenges:

Reduce staff time and
resources reimaging
networked machines

Environment:

Windows XP and Vista

Software Solution:

Paragon Hard Disk
Manager Technician
License (HDMTL)

Business Benefits:

Quick reimaging of
classroom machines

Boise State University's TRiO Educational Talent Search and Upward Bound Program Reduces Reimaging Process from 3 – 4 Hours per Machine to Well Under One Hour with Paragon Hard Disk Manager

"We needed to decrease the amount of time we were spending on reimaging machines," said Simpson. "One of the features I looked for in a solution was the ability to process multiple restores on the network — Paragon was the only vendor offering the features I needed as well as disk partition and other disk management tools."

—Corey Simpson, IT Systems Coordinator

Boise State University
TRiO Educational Talent Search and Upward Bound Program

[Boise State University's TRiO Educational Talent Search \(ETS\) and TRiO Upward Bound](#) programs provide outreach and assistance to first-generation college bound and low-income students encouraging them on a path to higher education. The program maintains ten to twelve off-site classrooms. One classroom may have three to five computers, requiring occasional reimaging.

After conducting an Internet search (reviewing product reviews and feature comparison charts) and narrowing the field of competitors, Corey Simpson, IT coordinator for Boise State University's ETS and Upward Bound program, scheduled a demonstration of Paragon Software's Hard Disk Manager Technician License (HDMTL), for advanced imaging and disaster recovery.

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Before purchasing Paragon's HDMTL, the reimaging process took about three to four hours per system — essentially each machine requiring a rebuild for each machine. With Paragon it now takes around 30 to 40 minutes per machine.

"Hard Disk Manager is a time saver and comes with a multitude of useful tools for added flexibility," continued Simpson. "Additionally, the software gives me the ability to backup a hard drive before reimaging it, providing a freedom of conscience that if it fails I can restore the drive to its original state."

HDM Tech License is based on Hard Disk Manager Server Edition

Hard Disk Manager Server is a complete software package for image-based backup and disaster recovery and disk management and optimization. An available Virtual Server add-on component enables technicians to backup virtual servers and leverage an existing virtual environment for instant server recovery. Other key features include: bare-metal restore to dissimilar hardware, instant server recovery, incremental and differential backups, live server migrations and virtualizations, scheduling and retention wizards, scripting engine, and advanced disk wiping algorithms (DoD certified). While HDM Server is licensed per server, the Technician License is license per user and is available as a 1, 2, or 3-year subscription.